**GMS / PMS Contractual Requirement and Statement of Intent**

**Offering and Promoting Patient Online Services by March 2015**

**GMS / PMS 2014-15 Contractual Requirement for Patient Online Services**

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record, subject to the necessary GP systems and software being made available to practices by NHS England.

**Self-declaration - Question 4**

This question seeks to establish your practice’s compliance with Patient Online contractual requirements.

|  |  |
| --- | --- |
| **Patient online access**  ***(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)***  [*http://www.legislation.gov.uk/uksi/2014/465/regulation/8/made*](https://web.nhs.net/OWA/redir.aspx?C=N6pzZjK5WUans-LJyKsKmjqkWbo7rNFITrB3wzD6kMVpQNejlTT88I1iO9w0vJJ4EL6bmgz0n5M.&URL=http%3a%2f%2fwww.legislation.gov.uk%2fuksi%2f2014%2f465%2fregulation%2f8%2fmade) *(GMS)*  [*http://www.legislation.gov.uk/uksi/2014/465/regulation/14/made*](https://web.nhs.net/OWA/redir.aspx?C=N6pzZjK5WUans-LJyKsKmjqkWbo7rNFITrB3wzD6kMVpQNejlTT88I1iO9w0vJJ4EL6bmgz0n5M.&URL=http%3a%2f%2fwww.legislation.gov.uk%2fuksi%2f2014%2f465%2fregulation%2f14%2fmade)*(PMS)* | |
| 4J (n). Patients at this practice can book appointments online. | Yes |
| 4K (n). Patients at this practice can order their repeat prescriptions online. | Yes |
| 4L (n). Patients at this practice can access summary information from their medical record online. | No |
| 4M (n). If ‘No’ to question 4L, please outline the practice plan\* to enable this facility by   31 March 2015 | |

**Practice contact details**

Practice name: Norwood Medical Centre

Address: 99 Abbey Rd

Telephone:01229 402525

Email address:

Website: [www.norwoodmedicalcentre.co.uk](http://www.norwoodmedicalcentre.co.uk)

**Current online patient services**

*GP system supplier - EMIS*

*GP system version –*

**Plan to meet GMS / PMS 2014-15 Contractual Requirement for Patient online Service**

This practice currently offers patients’ facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances.

This practice plans to offer patients facilities to view online, export or print any summary information from their record, relating to medications, allergies, adverse reactions from **March 2015**

These dates are subject to the necessary NHS GP systems and software being available to the practice by NHS England.

We will publicise and promote our online services to our practice’s patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by M**arch 2015.**

**In addition to the above, you may wish to provide further details of your plan as per the example below.**

|  |  |  |
| --- | --- | --- |
|  | **Planned activity** | **Date** |
| 1 | Agree the initial small group of patients to use access to records | December 2014 |
| 2 | Write up practice policies and run internal staff awareness sessions | December 2014 |
| 3 | Prepare promotion and information activities for patients  Review any nationally provided support material from RCGP/NHS England  Train relevant staff for patient records access, e.g. receptionists | December 2014 |
| 4 | Commence summary information access to records for patients who request it  Publicise online services to patients through website and PPG | March 2015 onwards |