

NOVEMBER 2011

# Norwood Medical Centre

We are happy to say the transfer to our new clinical system is nearly complete.

It was a difficult process for everyone but we are definitely over the worst.

Thank you to everyone for your patience.

Our F2 doctor Dr Nir Nachmani will be leaving in early December and will be replaced by Dr Christopher Egglestone.

## Changes to the Practice

Dr Nina Burroughs will be returning from maternity leave in January and will be working 4 days a week.

We are sorry to tell you that Dr Rogerson will be fully retiring towards the end of February 2012. We will all miss him greatly.

Unfortunately due to Dr Rogerson's retirement and increasing demand we are unable to offer acupuncture at the surgery from April 2012. This service has never been funded by the NHS although we appreciate that many patients have felt significant benefits.

## Feedback

We have completed our satisfaction survey and will be publishing the results in the waiting rooms and on our website shortly.

The results show improvements since our last survey and are very encouraging.